PTO/SB/01 (08-03)

Approved for use through 07/31/2006. OMB 0651-0032 U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it contains a valid OMB control number. Attorney Docket Number Actorney Docket Number DECLARATION FOR UTILITY OR First Named Inventor Wood, Patrick, et al. DESIGN COMPLETE IF KNOWN PATENT APPLICATION (37 CFR 1.63) Application Number 749, 828 10 1 Filing Date 31 December 2003 Declaration Declaration Submitted after Initial OR Submitted Art Unit TO BE ASSIRMED Filing (surcharge With Initial (37 ČFR 1.16 (e)) Filing Examiner Name BE ASSIGNED required)

I hereby declare that:							
Each inventor's residence, mailing address, and citizenship are as stated below next to their name.							
I believe the inventor(s) named below to be the original and first inventor(s) of the subject matter which is claimed and for which a patent is sought on the invention entitled:							
Telephony Service Information Management System							
L		(Title of the Invention)					
the specification of which		•					
is attached hereto							
OR							
was filed on (MM/DD/YY	/YY) 31 Dec	sember 2003 as Uni	ted States Application N	umber or PCT International			
Application Number		and was amended on (MM/I		(If applicable).			
I hereby state that I have reviewed and understand the contents of the above identified specification, including the claims, as							
amended by any amendment specifically referred to above.							
I acknowledge the duty to disclose information which is material to patentability as defined in 37 CFR 1.56, including for							
continuation-in-part applications, material information which became available between the filing date of the prior application and the national or PCT international filing date of the continuation-in-part application.							
t baseby design foreign priority benefits under 35 U.S.C. 119(a)-(d) or (f), or 365(b) of any foreign application(s) for patent,							
I important as plant broader's stable confificators) of 365(a) of any PCT international application which designated at least one							
I assume about the United States of America Disted below and have also identified below, by checking the box, any loreign							
application for patent, inventor's or plant breeder's rights certificate(s), or any PCT international application having a filing date before that of the application on which priority is claimed.							
Prior Foreign Application		Foreign Filing Date	Priority	Certified Copy Attached?			
Number(s)	Country	(MM/DD/YYYY)	Not Claimed	Yes No			
None							
Additional foreign application numbers are listed on a supplemental priority data sheet PTO/SB/02B attached hereto.							

[Page 1 of 3]

This collection of information is required by 35 U.S.C. 115 and 37 CFR 1.93. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application, Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 2+ minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the Individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completion the form call 1-800-PTO-0109 and select notice 2

If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.

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DECLARATION — Utility or Design Patent Application

Direct all correspondence to:	X Customer Number: 38069				OR Correspondence address below			
Name								
Address								
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Country	Telephone				Fax			
I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under 18 U.S.C. 1001 and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.								
NAME OF SOLE OR FIRST INVENTOR: A petition has been filed for this unsigned Inventor Family Name								
Given Name (first and middle [if any]) Patrick						or Surname Wood		
Inventor's Signature	1							Jan 06 '04
Residence: City Raleigh	State NC			Coun	•		Citizer	USA
Mailing Address 4004 E. Chapel Hill-Nelson Hwy								
City Research Triangle Park	State	NC			ZIP	27709		Country USA
NAME OF SECOND INVENTOR: A petition has been filed for this unsigned inventor						for this unsigned inventor		
Given Name (first and middle [if any]) Stephen						Family Name or Surname Sorice		
Inventor's Signature	1/2 5						,	Date 07-2004
Residence: Offy Raleigh	State NC		Country USA		Citizenship USA			
Mailing Address 4004 E. Chapel Hill-Nelson Hwy								
City	State		-		ZIP		Coun	•
Research Triangle Park	NC			27709			USA	
Additional inventors or a legal representative are being named on the 1 supplemental sheet(s) PTO/SB/02A or 02LR attached hereto.								

{Page 2 of 2}

Page 2 of 3

City

Country

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Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it contains a valid OMB control number. ADDITIONAL INVENTOR(S)

DECLARATION	Supplement		Page -	Page 3 of 3		
Name of Additional Joint Inventor, if any:		A petiti	on has been filed for this	unsigned inv	entor	
Given Name (first and middle (if any)	Family Name or Surname					
Ketan	Shah					
Inventor's Signature	Date Of-Od-o			-02-2004		
Residence: City Cary	ry State			Citizenship USA		
Residence: City Cary State NC Country USA Citizenship USA Malling Address 4004 E. Chapel Hill-Nelson Hwy						
Mailing Address						
Research Triangle Park		NC	Zip 27709	Country USA		
Name of Additional Joint Inventor, if any:		☐ A petit	ion has been filed for thi	s unsigned Inv	rentor	
Given Name (first and middle (if any)	Family Name or Surname					
Inventor's Signature		Date				
Residence: City	State		Country	Citizenship		
Mailing Address				-		
City	Mailing Address City State		zip		Country	
Name of Additional Joint Inventor, if any:	ne of Additional Joint Inventor, if any: A petition has been filed for this unsigned inventor					
Given Name (first and middle (if any)	Family Name or Sumame					
			<u></u>			
Inventor's Signature		Date			·	
Residence: City	State	•	Country		Citizenship	
Mailing Address						
Mailing Address			·			

This collection of information is required by 35 U.S.C. 115 and 37 CFR 1.63. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 21 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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In Re Application of:

Wood, Patrick, et al.

Attorney Docket No. 16495RNUS01U

Customer No. 38069

Serial No.: 10/749,828

Filed: 31 December 2003

Group Art Unit:

Title:

Telephony Service Information

Management System

Examiner: To be assigned

Commissioner for Patents P.O. Box 1450 Washington, D.C. 22313-1450

> POWER OF ATTORNEY FOR PATENT APPLICATION (and Statement Under 37 CFR 3.73(b))

Nortel Networks Limited, a Canadian corporation having principal offices at:

Nortel Networks Limited 2351 Boulevard Alfred-Nobel St. Laurent, Quebec H4S 2A9, Canada

the owner by assignment of the entire right, title and interest to the above-captioned invention and in and to the application for patent and any Letters Patent, whether domestic or foreign, that may issue thereon, by virtue of the

Assignment Recorded Concurrently Herewith

hereby appoints the following attorneys and/or agents to prosecute this application and transact all business in the Patent and Trademark Office connected therewith:

> R. Todd Morgan R. Todd Morgan PLLC 103 Balsamwood Court Cary, North Carolina, USA 27513

its attorneys with full power of substitution and revocation, to prosecute all domestic and foreign patent applications, including PCT and EPO filings, relating to said invention and

Rev. and Approved By PPG July 24, 2002

Page 1 of 2

to transact all business connected therewith, including signing of all papers on its behalf and making alterations and amendments.

The undersigned is the representative for the Assignee of the entire right, title, and interest in the patent application identified above, and is authorized to act on behalf of the Assignee.

Rev. and Approved By PPG July 24, 2002